



MEMO – Waste Management WTC Rotterdam

Subject Waste collection and processing WTC Rotterdam
Date Thursday, October 24, 2019
From Yuri van Berkel - WTC Rotterdam Hospitality Manager

Dear tenant,

With this memo we inform you about the changed procedures for waste collection and waste processing in WTC Rotterdam. The changes have been implemented because the lessor, Bouwinvest Dutch Institutional Office Fund NV, has the ambition to manage and use the WTC Rotterdam as optimally and sustainably as possible.

WTC Rotterdam has 3 important points for attention in the field of waste processing;

1. Separation of waste streams

From now on, 3 waste streams will be separated in WTC Rotterdam; PAPER / PLASTIC / REST. The lessor has ordered waste bins for the general areas in which these 3 streams are collected separately. We challenge all tenants of WTC Rotterdam to separately collect these 3 streams in the rented spaces. In the appendix you will find information about a type of waste bin that we consider extremely suitable here.

2. Sustainable processing of waste

Together with waste processor Renewi, we looked at how waste processing at WTC Rotterdam can be made more efficient and sustainable. As of September 1, last A first step has been taken with the installation of 3 EcoCassettes for Paper and Residual Waste instead of the many roll containers. Thanks to the pressing mechanism of the EcoCassette, the waste volume is reduced by approximately 5 times, reducing the number of logistical movements by five times.

3. Reduction of industrial waste

An additional tax on combustible industrial waste of € 31.39 per tonne was implemented on 1 January 2019. A clear signal from the government that this is stimulating initiatives for recycling and reuse of scarce resources. By better separating waste and offering less industrial waste, more waste is recycled and we actively contribute to a circular economy. Moreover, with this we reduce the costs for processing waste, which has a positive effect on the annual service costs



OFFERING WASTE

To realize the sustainable ambition of WTC Rotterdam, we ask all WTC Rotterdam tenants to collect the waste in the rented spaces as separately as possible, ie PAPER, PLASTIC and REST. In the appendix you will find information about a type of waste bin that is extremely suitable for this. Ideally use is made of the colored waste bags, so that the type of waste is recognizable by the color bag and it also ends up in the right container.

The cleaning company of WTC Rotterdam, FVH Facility BV, is responsible for the logistics and waste processing in WTC Rotterdam. The following agreements apply to this:

- If you use the cleaning services of FVH, the cleaners will ensure that all the waste from your rented space is transported to the expedition for further processing.
- If you do not use the FVH cleaning services, then the following rules apply with regard to the offering of waste:
 - At renovated floors you can deposit the separated waste in sealed bags in the general waste booth on the floor. This will be transported daily by the cleaners to the expedition.
 - On non-renovated floors you can place the separated waste in sealed bags between 4 pm and 4.30 pm in the pantry on your floor. FVH will collect and remove the waste (around 5 p.m.) in the closing round.

Please do not place any waste in the general areas, such as the elevator lobby, pantry and / or corridor!

SPECIAL WASTE

Ink and toner cartridges

You can deposit this in the collection boxes (for charity purposes) in the mailroom.

Batteries

You can deposit this in the batteries in the mailroom.

Confidential documents

Lockable Destra Data containers are available for this purpose, whereby safe destruction is guaranteed. A container can be requested from the WTC Servicedesk servicedesk@wtcroterdam.com, the costs of emptying (€ 32.40 per container) are charged specifically to the tenant.

Pallets

If goods are delivered on pallets, please urge the supplier to take them back immediately.

Bulk waste

For the disposal of bulk waste and / or large quantities of waste, an appointment can be made via the WTC Servicedesk servicedesk@wtcroterdam.com. Without an appointment please do not place any objects in the corridors.

Thank you in advance for your cooperation. If you have any questions or comments, please do not hesitate to contact our Service Desk, which can be reached on telephone number 010-405 4464 or via e-mail servicedesk@wtcroterdam.com



ANNEX - WASTE BINS

If you are looking for suitable waste bins for your rented space, we recommend the VarioBin waste system from Herena Waste Management (www.herena.nl)

Separate and central waste collection with the VarioBin

The VarioBin is a Multi-Modular waste system that can be assembled as desired and composed. Developed to create more awareness in the disposal behavior in order to collect efficient and clean waste streams at the source. You can compile this model yourself and expand it later by placing 1 or more modules in between. Do you want to change a waste stream later? That is also possible. All parts can be replaced individually and exchanged.

The VarioBin is a sustainably produced waste system with a long lifespan and a beautiful appearance, user-friendly, efficient and hygienic in use. In addition to the standard white version, the VarioBin is also available in DarkGrey Metallic and Brushed Metal.

Currently, the PLASTIC - PAPIER - REST waste streams are collected and processed separately in WTC Rotterdam, so we recommend the following VarioBin;



Afvalstroom	Papier	Plastic	Restafval
Inhoud	60L	60L	60L
Deksel vorm	slot	curve	square
Deksel kleur	blue	orange	silver
Afmetingen	(diepte x breedte x hoogte in cm) 30 x 90 x 70		

Use of colored waste bags

Use of colored waste bags reinforce the image during collection at the front and processing through cleaning and collection at the rear. In addition, you can therefore also order colored waste bags at a very competitive rate at Herena.

For prices and / or more information you can contact:

Herena Waste Management

Lonneke Kastelijn - Account Manager

E: info@herena.nl

T: +31 (0) 35 6244928

www.herena.nl